



MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION

ROCKWALL HISTORIC COURTHOUSE 101 EAST RUSK ROCKWALL, TEXAS 75087 972-882-2840

Regular Board Meeting

Wednesday, February 27, 2013 5:00 p.m.

GENERAL BOARD MEETING

Board Members Present:

**Lorie Grinnan
Steve Hatfield
Doug Phillips
Cliff Sevier
Dennis Lewis
Janet Nichol**

Board Members Absent:

**David Sweet
Barry Brooks
Dana Lawson
Bill Broderick**

- 1. Call to order

Board President, Lorie Grinnan, called the meeting to order at 5:00 p.m.

- 2. Discuss / act on approval of the minutes from the January 23, 2013 ES Corporation board meeting

Janet Nichol made a motion to approve the minutes, and Cliff Sevier seconded the motion. The minutes passed unanimously of those present.

- 3. Discuss / act on the Treasurer's Report(s)

David Peek, Board Treasurer, was not present; however, Mrs. Grinnan indicated that there is nothing major to report relative to treasurer activities this past month. A comment was made that interest on debt had recently been paid. Steve Hatfield made a motion to accept the Treasurer's Report as submitted in board member packets. Doug Phillips seconded the motion, which passed unanimously of those present.

- 4. Discuss / act on Emergency Management Program reports

Joe DeLane, County Emergency Management Coordinator, indicated that the county's updated basic emergency response plan was submitted to the State for approval back in December. So far eleven out of the twenty-two annexes to the plan have been approved. Recent training took place regarding FEMA disaster preparedness course(s). Medic Rescue also recently delivered a four-hour first aid class. Mr. DeLane informed the board that a National Weather Service SkyWarn storm spotter training program will be held on March 9. This is a free, two hour course for first responders and members of the public. The Centers for Disease Control (CDC)

51 recently conducted an audit of the county's Cities Readiness Initiative Grant. The county was
52 one of three chosen to be audited, and it scored 95/100. A full-scale, "active shooter" exercise
53 has been scheduled (tentatively) for February 26, 2014. There will be a six month planning
54 process leading up to this exercise, which may be held at Utley.
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57 Regarding a noise-related complaint related to the law enforcement training facility, Rockwall
58 City Manager Rick Crowley indicated that the city performed a study recently and determined
59 the noise does not exceed limits specified in the city's ordinance.
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61 5. Adjournment
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63 The general board meeting was adjourned at 5:10 p.m.
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68 **AMBULANCE SERVICES BOARD MEETING**
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70 **Board Members Present:**

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72 **Lorie Grinnan**
73 **Steve Hatfield**
74 **Cliff Sevier**
75 **Dennis Lewis**
76 **Janet Nichol**

70 **Board Members Absent:**

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72 **David Sweet**
73 **Barry Brooks**
74 **Dana Lawson**
75 **Bill Broderick**

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78 1. Call to order
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80 **Lorie Grinnan called the meeting to order at 5:10 p.m.**
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82 2. Discuss / act on reports from Medic Rescue regarding EMS contract compliance and all
83 related issues
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85 **Mitch Ownby, co-owner of Medic Rescue/Rockwall County EMS, briefed the board on portions**
86 **of his monthly report included in board member packets. Board Member Dennis Lewis asked**
87 **some questions concerning response times to the City of Heath, pointing out that non-**
88 **compliance rates continue to occur. He mentioned a recent meeting that was held to discuss**
89 **the contractual 'urban response times' and pointed out that a lot of the missed times in Heath**
90 **are occurring at the edges of the community. Ed Thatcher, City Manager of Heath, asked why**
91 **Heath is not considered to be 'rural' in the contract. Steve Athey, EMS consultant to the**
92 **board, pointed out that a resource plan would be needed to equalize the service. He pointed**
93 **out that an increase in service expectations could have increased costs and subsidy**
94 **associated with it. Ownby indicated that his company may add more unit hours to work on the**
95 **response time issues in Heath, at the suggestion of Athey. Ownby explained that the cities**
96 **selected their own level of coverage whenever the contract was originally developed. A brief**
97 **discussion took place related to the "100 call reporting" and whether it is required by contract**
98 **for each city.**
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100 3. President's report - Update on investigations of complaints/concerns regarding Medic Rescue.
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102 **Lorie Grinnan reminded the board of a recent "near miss" incident involving a Medic Rescue**
103 **ambulance and a bicyclist, Board Member Barry Brooks of Heath. She indicated that a recent**

104 meeting took place between Barry Brooks, Mitch Ownby, Tim Wolf and her. Medic Rescue
105 acknowledged that sirens were required at the time but were not utilized. They have taken
106 corrective measures.

107
108 Grinnan pointed out that other dispatch-related concerns have been expressed, and she and
109 Athey are reviewing these issues. She explained that concerns are related to a delay in which
110 the caller was on hold for a longer period of time than he probably should have been. Athey
111 indicated that he has sent a preliminary report to Grinnan and that Medic Rescue should be
112 provided an opportunity to review the concerns and comment in writing. This issue is to be
113 discussed at the next board meeting.

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115 David Sweet, Rockwall Board Member, pointed out that two additional issues of concern have
116 recently been raised. Ownby has completed his investigation on these two issues but has not
117 yet submitted his response in writing. Complaints only go to Steve Athey for review if the
118 complainant is not satisfied with Medic Rescue's response.

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120 The board took no formal action related to this agenda item.

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122 4. Adjournment

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124 The meeting was adjourned at 5:35 p.m.

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128 PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF
129 ROCKWALL EMERGENCY SERVICES CORPORATION on this the 27th day of March, 2013.

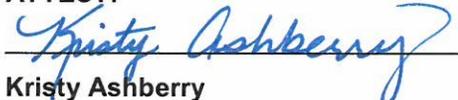
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Lorie Grinnan
President, Board of Directors
County of Rockwall ESC

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ATTEST:



Kristy Ashberry
Assistant Secretary, Board of Directors
County of Rockwall ESC

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